



Report Number: TSP/6/11

Older Persons Strategy Update

Torbay Strategic Partnership – 17 March 2011

1. What are we trying to achieve for our communities?

- 1.1 This report provides an update on progress with developing an Older Persons strategy. The report covers recent progress between September 2010 and January 2011 and builds on the previous highlight report that was prepared for the January 2011 Torbay Strategic Partnership Executive meeting. Further information on progress with the strategy is shown in the highlight report in Appendix 1.
- 1.2 The Older Persons strategy aims to improve the quality of life for the over 50s and covers not just Health and Social Care but also other key areas that contribute to quality of life including Housing, transport, the economy and community safety. The strategy will have a number of outcomes including enabling people to prepare more effectively for the future to maximise their opportunities in later life and providing a sustainable way to deliver health and social care into the future.
- 1.3 It is crucial that we have robust engagement on the strategy to ensure that the strategy reflects the priorities of our population. The Torbay Older Citizen's Forum has only recently been constituted and it wants to play a major part in the engagement arrangements for the strategy. The first Older Citizens Forum Annual General Meeting (AGM) is planned for 25 March and the forum wants to use this meeting to carry out a key part of the engagement process. In addition one of the key personnel, who is leading the engagement process, is leaving their post and this has had an impact on the engagement timeline. For the above reasons the engagement group have asked for a further 2 months to complete their work.
- 1.4 The impact of the 2 month delay, described in 1.3 above, is that the engagement results will now not be ready until the end of April 2011. The engagement is crucial as it is going to drive other parts of the strategy, i.e. we need to identify our priorities, through the engagement arrangements, before we can determine specific actions to deliver the priorities. The previous highlight report identified a previous extension to the engagement timeline, e.g. the impact of having to prioritise the budget consultation over this work, which meant that the strategy would be finalised by 30 June 2011. The additional time that is now needed for this engagement will result in the strategy now being completed by 31 August 2011. This delay is obviously regrettable but it is considered crucial that we do have robust engagement arrangements.
- 1.5 The Local Government Improvement and Development team (formerly the IDeA) are supporting the work on developing the Older Persons Strategy. This work

will include carrying out further research that will support the strategy, providing training for Members and helping identify areas to be addressed in the strategy. This work will run in parallel to the other activities and so it will not have an impact on the overall schedule.

- 1.7 The Finnamore whole system model is being developed through three pilot areas. These pilots will enable the impact of changes on the whole system model to be assessed.
- 1.8 The first phase of the Use of Resources work is now nearing completion. The output from the accommodation workstream will feed into the strategy as it will help identify what accommodation is needed in the future.

2. Relationship to the Community Plan

- 2.1 The Older Persons Strategy will be crucial in helping deliver a number of the elements of the Community Plan. This includes the health and social care activities in the Stronger Communities theme of the Community Plan and the development of the skills of older people which contributes to the Learning and Skills theme of the Community Plan.

3. Recommendation for decision

- 3.1 This report has been prepared to update the TSP on progress and there is no decision needed.

Contact Officer: Tim Nand-Lal
Representing: Torbay Care Trust
Telephone no. 01803 210593



Appendix 1 to Report TSP/6/11

**HIGHLIGHT REPORT
SEPTEMBER TO JANUARY 2011**

OLDER PERSONS STRATEGY

Version: 1.0
Date: 11 February 2011

Author: Tim Nand-Lal

Project Sponsor: Anthony Farnsworth

Client: Torbay Council/ Torbay Care Trust

HIGHLIGHT REPORT

The purpose of this document is to report on project progress.

Reporting Period

From:	September 2010	To:	January 2011
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1. Financial summary

The initial whole system model is now complete. A user guide has been prepared for the model and training is planned on the model on 14 March 2011. The expenditure on the project relates to the development of this model.

Budget	Expenditure to date	Forecast	Committed	Remaining
£40,000 (plus VAT and expenses)	£40,000 (plus VAT and expenses)	£40,000 (plus VAT and expenses)	£40,000 (plus VAT and expenses)	£0

2. Schedule status

Engagement with the key stakeholders on the project is a critical part of the process as this will drive the direction of the strategy. The initial engagement work was delayed because of factors such as the need to prioritise the Council budget consultation process over this work. A further 2 month delay to the engagement arrangements has resulted from the fact that the Torbay Older Person's Forum has only recently been constituted and wants to play a key part in this process. In addition a key person, who was leading the engagement arrangements, is leaving their organisation and this affected the work that has taken place. The above means that the engagement activity will now not be completed until 30 April 2011 and this will have an impact on the overall completion date for the strategy which will now be 31 August 2011.

3. Activities completed during this period

- The initial development of the whole system model for Health, Social Care and Housing has been completed. This model gives an indication of the likely financial implications of the ageing population and it also enables us to input particular actions that we may take in the future to see the impact on the whole system. The Older Persons strategy will need to consider the issues identified through this model.
- Three pilot areas have been established to pilot the whole system model and see the impact of these areas on the overall system. Any further development of the whole system model will be considered after these pilots have reported.
- Engagement is taking place. On November 15th 2010 the Torbay's Older Citizens Forum was launched. This group is a partner on the Older Citizens Engagement Working Group. At the event a workshop was organised to find out what the key priorities are for older citizens. As part of this event a number of people put themselves forward to join the Torbay Citizens Forum. Further engagement is planned which includes talking to BME workers and utilising the Forum's AGM.

- A structure has been agreed for the strategy.
- Data has been fed into the Accommodation workstream of the Use of Resources programme that has been organised by the Association of Directors of Adult Social Services. The output from this work will provide a steer for what accommodation needs to be provided in Torbay in the future and so will form an important part of the Older Persons Strategy.

4. Activities expected in the next period

- The engagement activity is expected to be completed by end of April 2011.
- The engagement results will be discussed with Executive Heads in the Council and senior officers in the Care Trust. Priorities and underpinning actions can then be determined based on the engagement results.
- The national priorities/actions that are already set will be identified with the relevant officers.
- The work that is co-ordinated by the Local Government and Improvement team will be underway.
- A draft strategy will be prepared.

5. Key issues

The key issue is to ensure that we engage appropriately to ensure that the strategy is driven by the priorities of older people. Appropriate time is being allowed for this engagement but this has impacted on the scheduled completion date.

6. Key risks

The key risks associated with the project continue to be monitored by the Project Board and these are shown below for information:-

- Lack of buy-in – ensuring the key people are involved in the process and a robust action plan is developed with the strategy.
- Timeline not delivered – regular tracking of progress which is monitored by the Project Board and project manager. This has included managing the additional time that is now needed to carry out appropriate engagement.
- Insufficient resources to deliver the project – this is being carefully managed.
- Decisions made on other projects which have a detrimental impact – maintaining watching brief on other projects that may impact on the Older Persons Strategy.

7. Decisions required

No decisions required from this highlight report.